SPOT-ON Values and Behaviors



The following values and behaviors were identified as being key to the success of A-Gas to date by MDs across the group and the senior team of AIG...

	Values	Behaviors that demonstrate the values
1	Sense of Fun	We find enjoyment in our work We like to have fun at work (but we are serious about our service) I can enjoy other people's sense of humor We know how far to go in having fun It's okay to have a laugh at work I take pleasure in doing a good job
	Sense of purpose	We know where we are going It's important to feel that we belong I have pride in my skill I know how and where I fit in We want to be successful
2	Professionalism	We 'can do'! We believe in high standards in everything (technical, safety, behavioral, relationships) We are firm and fair (compassionate) We work to the very best of our ability It's okay to demand high performance from one another
	Leadership	It's our job to understand and to lead the market We maximize opportunities We have the courage to change whenever necessary People understand the full story Good things happen when we work together
3	Openness	We don't want any surprises! We tell the good news and the bad news
	Honesty	We don't want to play games We tell it as it is We don't just tell people what they want to hear
4	Trust	We trust you to do a good job We trust our customers We trust our suppliers We value one another Trust is two way It's okay to make a mistake (as long as we learn)
	Respect	We recognize people's skills, contribution and how they fit We accept others for who they are We value what everyone has to say We believe everyone has the right to personal dignity We value work life balance We value solid partnerships

